

Service Provider Forum - what's new

Speakers:

- Melissa Woodall, Chair
- Amy Boothman, Deputy Chair

Chaired by: Andrew Burke

Room: Plenary Hall



NHMF
Maintenance
Conference
2025



Our mission

- **Drive best practice & innovation** of repairs & maintenance services - through knowledge sharing from within and outside the housing sector.
- **Create closer working relationships** between providers, clients and sub-providers - working closely with the NHMF to promote best practice in the procurement and management of repairs.



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01

The opportunity to participate in meetings and shape the development of products and services that are widely used across the sector

02

The chance to get involved in areas of particular interest to you, including NHMF conferences, seminars and events

03

Membership is open to any provider providing maintenance services to managed housing

04

Stay informed of the latest sector updates, including new regulations or changes to legislation which come under the NHMF banner

05

Each company membership includes two named representatives who are eligible to attend meetings and events

Membership and Pricing

Organisation turnover	Annual Rate
Under £15m	£400 + VAT
£15m - £100m	£700 + VAT
Over £100m	£1000 + VAT

Aims

- To drive best practice and innovation of repairs and maintenance services through knowledge sharing, both within and from outside the housing sector
- To work with the NHMF on the work of M3 in developing and promoting the M3NHMF Schedule of Rates, to keep them up to date with best practice in repairs procurement
- To strengthen relationships across the sector through networking

Our members



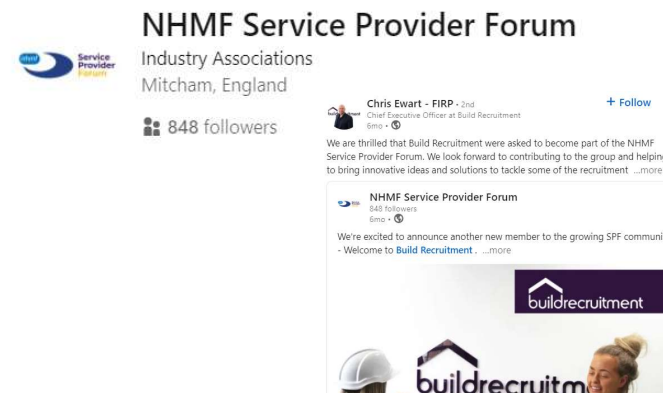
2025 what's coming

- 8 May (London)
- 17 July (online)
- 24 October (London)
- Range of speakers including clients and sector innovators and Framework updates

Decarbonisation updates and best practice	Cost models / Quality procurement	Procurement Regulation updates
Supply Chain Speed Dating	Training and Apprenticeships	Building Safety Act
Social Housing Regulation Act/ Consumer Standards)	IT and Data	?

Website and socials

- Blogs
- 'One Page' best practice reports [NHMF: NHMF Service Provider Forum](#)
- Member interviews - showcase your work



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Questionnaire – have your say



<https://www.surveymonkey.com/r/YGPP5MV>



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Thank you.

See you at the
next conference!



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